

WARRANTY COMPARISON

KEY ELEMENT



CASH BACK

- Retroactive
- Up to \$3,000 (separate from conventional warranty claim)
- Up to 20 year old vehicles
- Eligible to Specialty only (switch from conventional up to 100,000 miles)

None

None

None

None

DURATION

- 10 Years / 300,000 Miles

- Pennzoil Platinum Ultra: 15 years / 500,000 miles
- Conventional, High Mileage Vehicle, Gold, Platinum: 10 years / 300,000 miles

- SynPower and MaxLife Synthetic: 300,000 miles
- MaxLife, NextGen High Mileage and Durablend: 225,000 miles
- Conventional or NextGen Conventional: 150,000 miles
- Enrollment excludes vehicles older than 19 years old

- Edge: 15 years / 500,000 miles
- Syntec: 15 years / 350,000 miles
- High Mileage or Synthetic Blends: 10 years / 250,000 miles
- GTX: 8 Years / 150,000 Miles

- Extended Performance: 15,000 miles / OEM, whichever is longer
- Mobil 1: 10,000 miles / OEM, whichever is longer
- Super Synthetic: 7,500 miles / OEM, whichever is longer
- Super, Super HM: 5,000 miles / OEM, whichever is longer
- Special: 4,000 miles / OEM, whichever is longer

ODI INTERVAL

OEM

OEM

Before 4,000 miles

- Edge: 6 months or 6,000 miles
- Syntec: 6 months or 6,000 miles
- HM or Synthetic Blend: 5 months or 5,000 miles
- GTX: 4 months or 4,000 miles

- Extended Performance and Mobil 1: OEM, every 12 months
- Super Synthetic, Super, Super HM, and Special: OEM, every 6 months

ENROLLMENT BY

6 years / 75,000 miles

6 years / 75,000 miles

19 years / 125,000 miles

6 years / 125,000 miles

5 years from the date of purchase

TRANSFERABILITY

Before 90,000 miles

Before 90,000 miles

Nontransferable

Yes before 125,000 miles

Nontransferable

CLAIM LIMIT

\$5,000.00

\$5,000.00

\$5,000.00

- \$5,000.00
- 75,000-125,000 miles when registered 50% of repairs not to exceed \$2500

No amount referenced

CONSUMER REQUIREMENTS

- Keep receipts
- Change oil based on OEM recommendation
- Update oil change records online at least once every 12 months

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- Keep receipts (except those changes that took place at a VIOC)
- Change oil before every 4,000 miles
- Update oil change records online within 90 days of an oil change
- Must be serviced exclusively with the vehicle manufacturer's required viscosity & grade

- Edge: 6 months or 6,000 miles
- Syntec: 6 months or 6,000 miles
- HM or Synthetic Blend: 5 months or 5,000 miles
- GTX: 4 months or 4,000 miles

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COVERAGE START

6 months after first oil change

6 months after first oil change

The later of:

- 18 months after the date of vehicle registration
- 7,501 miles since the date it was enrolled
- At least 2 oil changes since enrolled

150 days and 8,000 miles after online registration

Date of purchase of install

CLAIM REQUIREMENTS

- Online
- A copy of your Pennzoil Lubrication Limited Warranty
 - Copies of all other service and repair orders
 - A copy of your lease agreement if the vehicle is leased
 - A copy of the current vehicle registration card
 - A complete statement of damage and repair costs
 - A sample of the motor oil and the damaged parts at the time of the claim, if requested by SOPUS Products

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 - A sample of the motor oil and the damaged parts at the time of the claim, if requested by SOPUS Products

Online / Call / Write – Within 30 days

- Copies of all service and purchase receipts for all engine-related maintenance
- A copy of the current Vehicle Registration card
- Documentation of the engine damage and estimated repair costs, and /or a copy of any extended service contract or warranty
- With VIOC they keep service records and provide if needed for warranty claim

Call / Write

- A copy of your Castrol warranty coverage
- Copies of all service repair orders
- A copy of the current vehicle registration card
- Complete statement of damage and repair cost
- Upon request, a sample of the motor oil in the crankcase and relevant engine parts at the time the claimed damage was discovered

Call – Within 6 months

- Allow an ExxonMobil representative to examine the equipment and maintenance records, if available, and provide proof of purchase
- Allow an ExxonMobil representative to obtain an oil sample from the engine for oil analysis at no cost to you to assist in determining the cause of the equipment failure

EXCEPTIONS

None

None

Three

- Failing to change oil within 4,000 miles (but less than 6,000 miles) of the previous oil change
- Failing to record an oil change within 90 days of the date the oil change occurred
- Using the wrong type of oil required for the level of protection desired

One

- Can go over oil change limit by 1,000 miles one time

None

PROGRAM SITES & EDUCATION

- http://www.quakerstate.com/en_us/warranty.html
- <http://www.quakerstateinformationprogram.com>

- http://www.pennzoil.com/en_us/warranty.html
- <http://www.pennzoilinformationprogram.com>

- https://valvoline.promo.eprize.com/engineguarantee/view_terms
- Installers Program – <http://www.valvolineinstaller.com/>
- Program for high school and Career Tech Schools across the country – <http://valvolinecareertech.com>

- <https://castrol-warranty.email-preferences.com/warranty/warranty-details>
- <http://www.castrolpremiumlube.com/PartnerProgram/Programs/Training/>

- <https://mobiloil.com/en/article/warranties/limited-warranty>